



NEUROCARE  
OF LOUISIANA

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## Telemedicine Disclosures and Informed Consent

Neuro Care of Louisiana, LLC offers secure viewing and communication as a service to patients who wish to view parts of their records and communicate with our staff and physicians. Secure messaging can be a valuable communications tool, but has certain risks. In order to manage these risks, we need to impose some conditions of participation. This form is intended to show that you have been informed of these risks and the conditions of participation, and that you accept the risks and agree to the conditions of participation.

**How the Secure Patient Portal Works:** A secure web portal is a kind of webpage that uses encryption to keep unauthorized persons from reading communications, information, or attachments. Secure messages and information can only be read by someone who knows the right password or pass-phrase to log in to the portal site. Because the connection channel between your computer and the Web site uses secure sockets layer technology you can read or view information on your computer, but it is still encrypted in transmission between the Web site and your computer.

**Protecting Your Private Health Information and Risks:** This method of communication and viewing prevents unauthorized parties from being able to access or read messages while they are in transmission. No transmission system is perfect and we will do our best to maintain electronic security. However, keeping messages secure depends on two additional factors: the secure message must reach the correct email address, and only the correct individual (or someone authorized by that individual) must be able to get access to it. Only you can make sure these two factors are present. We need you to make sure we have *your correct email address and are informed if it ever changes*. You also need to keep track of who has access to your email account so that only you, or someone you authorize, can see the messages you receive from us. If you pick up secure messages from a web site, you need to keep unauthorized individuals from learning your password. If you think someone has learned your password, you should promptly go to the web site and change it.

The following disclosures are made pursuant to The Louisiana Telemedicine Law and regulations (La. R.S. 37:1270, et seq; LAC Title 46, Chapter 75): All Neuro Care of Louisiana, LLC providers contact: Neuro Care of Louisiana, LLC at 648 Crestwood Blvd. Covington, LA 70433, at 985-805-2555.

**HIPAA Notice of Privacy Practices:** Neuro Care of Louisiana, LLC, complies with all aspects of the HIPAA law and regulations. A copy of the Notice of Privacy Practices is available on request from our

office, or on our website.

Frequent Questions/Answers:

- What is the relationship between me and providers? Every patient treated via telemedicine enjoys the same provider/patient relationship with any provider of the Neuro Care of Louisiana, LLC, in the same manner as being treated in person.
- May I decline to receive treatment by telemedicine? Yes, you have the right to decline to receive medical services by telemedicine and may withdraw from such care at any time.
- Do copayment or coinsurance apply to a telemedicine visit? Yes, you will be responsible for any copayment or coinsurance that apply to a telemedicine visit.

I acknowledge that I have read and fully understand this consent form and the Policies and Procedures Regarding patient portal and Telemedicine. I understand the risks associated with telemedicine and online communications between my provider and me, and consent to the conditions outlined herein. All of my questions have been answered and I understand and concur with the information provided in the answers.

Patient first and last name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_